



Technology Assurance SuiteSM

Your best defense against inefficiency,
unpredictable IT costs, and system or
security failure.



www.kinedsystems.com

As a business professional, you work hard and your time is precious. You have more important issues to deal with than your computer network. In this day and age, every minute, every hour that your business is down due to IT failure or inefficiency is costing you money. Emergency IT repairs can be costly and unreliable. A proactive, fully managed IT program is a necessity for an organization like yours, an organization that demands the utmost in network reliability and quality service.

Your information technology processes must be designed, maintained, and documented to ensure full, uninterrupted services
24 x 7 x 365.

In response to overwhelming demand by successful business owners for a low cost, flat rate IT solution, Kined Systems has introduced Assurance SuiteSM to not only resolve these issues but to also maintain your system's overall health. Kined Systems became an IT industry leader by leveraging leading software and hardware and helping companies optimize, automate and transform business processes - leading to greater efficiency and effectiveness. Let us do the same for you!

Kined Systems Assurance SuiteSM can be tailored to suit your business size and needs with these comprehensive programs or by calling one of our Technology Assurance Specialists at +1-877-24-KINED to customize your Assurance Program:

	Traditional IT Solutions	Kined Systems Assurance Suite SM			
		Confidence Package Level-1	Endurance Package Level-2	Longevity Package Level-3	Backup and Disaster Recovery
Help Desk		✓	✓	✓	✓
Monitoring		✓	✓	✓	✓
Vendor Management		✓	✓	✓	✓
Security		✓	✓	✓	✓
Enterprise Class Email		✓	✓	✓	
BDR*			✓	✓	
IDM**				✓	
Supplemental	✓				
SLA***	Basic	Standard	Premium	Critical	Critical

* Backup and Disaster Recovery

** Identity Management

*** Service Level Agreements guarantee a structured response and resolution time

Stop wasting time and money. Partner with Kined Systems to find an Assurance SuiteSM package to suit your business needs:

www.kinedsystems.com

+1-877-24-KINED

(+1-877-245-4633)

EFFICIENT SYSTEMS THAT CUT COSTS

In today's world, leading companies depend on complex computing systems for vital business functions. At Kined Systems, we leverage efficient industry-leading software and hardware to help companies optimize, automate and transform their business processes for greater efficiency, productivity and security.



FLEXIBLE IT SOLUTIONS AT A FIXED RATE

For a fixed cost, our Assurance SuiteSM Program will reduce the business impact from IT failure by attempting to eliminate the occurrence of IT failure. Any remaining IT failures will be dealt with as a top priority, and within a structured response mechanism. We will support all aspects of the customer's network, including all relevant workstations, servers and Networking devices.

Kined Systems Assurance SuiteSM

Our enterprise-class IT support and monitoring capabilities empower us to dramatically reduce the time it takes to diagnose and resolve network problems or failures. This translates into increased employee productivity and cost savings for you. In some cases, problems can be avoided before they even happen.

WHY WE ARE DIFFERENT

Kined Systems' unique approach applies stringent methodology to create a custom solution for every challenge. Our certified Assurance SuiteSM specialists will analyze and evaluate your present technology infrastructure and investments, then design a solution that maps to your business' specific requirements—and budget.

WE CAN HELP YOU:

- Reduce IT Costs
- Eliminate the Stress or Worry over Technology
- Increase ROI on Technical Investments
- Increase Operational Efficiency
- Focus on Your Business' Success!





• **24 x 7 Help Desk** allows U.S. based Engineers to assist your employees with any technology problems or questions that they have, and remotely resolves PC performance issues they may be experiencing.



• **Applications Management** ensures that your business is always equipped with industry leading software. We automatically update your software as it develops and becomes more sophisticated, giving you an edge over the competition.



• **Network Security Policies and Configurations** use properly designed and implemented security and user policies to ensure your network is secured from the inside out. We report any infractions that occur.



• **Systems Management** ensures accurate records are kept on the location, specifications and usage of all equipment. We plan and manage the optimal functioning lifespan of our client's IT assets, and plan for their upgrade, retirement and/or replacement in an ongoing fashion.



• **Enterprise Class Email** equips each user with 10 GB or more of storage and allows you and your staff to collaborate easily with web conferencing, instant messaging, and calendar, contacts, and files sharing. Flexible and scalable, we can easily add more users and more features as your company grows.



• **24 x 7 Monitoring** continuously surveys your network with our state-of-the-art probes and sends an alert when a systems component is not at peak performance. We are able to proactively resolve any issues before they affect your business processes.



• **Service and Business Continuity** ensures disasters won't impact your access to critical data and applications. We implement multiple layers of data backup, protection and redundancy.



• **Remote Backup Service** regularly backs up your critical data to our remote location and provides retrieval services should you need them.

By eliminating preventable complications associated with the everyday IT distractions and even large scale disaster, Kined Systems Technology Assurance SuiteSM gives you the peace of mind you need to focus on what's important - your business!

Kined Systems Assurance SuiteSM employs cutting-edge industry hardware and software and is constantly evolving. Contact us today for the most up to date information about our program and technology innovations:

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Our Partners

